

Credentials

About – LifeSciences Client

The client is a non-profit organization established to undertake cutting edge research in molecular biology and genetics in the broad fields of life sciences, including plant sciences. The client is affiliated to the National University of Singapore and Nanyang Technological University. It is located within the sprawling campus of the National University of Singapore and is situated alongside other research institutes and academic departments of the university.

The client has an international outlook, and works with research organizations within and outside of Singapore to help translate discoveries into unique platform technologies with commercial applications.

The Solution – elipva Zephyr adding a new dimension to traditional practices

elipva's adopted her unique methodology and project plan to deliver the client's requirements and expectations by allowing them the following capabilities:

- Accessed an array of applications through an unified platform, such as e-mail, Oracle financials, online journals, electronic document management system (EDMS) and collaboration modules such as forum, e-resource booking and e-leave – all from a single, central location – a portal. Workable on both Mac and PC workstations

“As we adopt and international outlook to our organization, so did our internal practices. elipva possessed a domain knowledge that propelled us to an equivalent standing and revolutionized our employee experience.”

United Platform for Better Collaboration & Services

Business Challenge

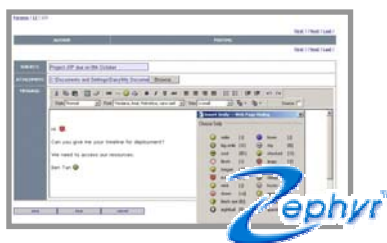
Recognizing that employee productivity and satisfaction is a direct influence on overall organization performance, the client felt the need to equip their employees with productivity tools that would enhance their job performance.

The client wanted what some may deem as inconceivable- getting all the right information, from the correct source, at your fingertips, on the same screen. A web-based enabler to add new opportunities and complement existing investments was ideal to boost employee effectiveness and productivity.

The client also sought a flexible system that was easy to integrate with existing legacy systems and future applications.

- Single-Sign-On to select applications so that employees do not have to remember multiple sets of user id and password when logging on to disparate applications
- Published most up-to-date information on training, news articles, announcements, favourite links etc and enhanced collaboration through the deployment of tools such as email, forum and an electronic document management system
- Reduced manual processing work, automated workflow for key tasks, and streamlined approval processes
- Ensured secured and controlled access to resources based on granted access rights and user profile management

Life Sciences Client on Portal Solution



Interactive exchange of ideas and communication channel with elipva Zephyr Community-Forum

elipva Zephyr E-Business Suite	Visible Results
elipva Zephyr Content Management News Articles, Announcements, Training Courses, Favourite Links	Improved delivery and dissemination of information internally, increased usability to create/update/delete content anytime, ensured control with automatic authorization approval process.
elipva Zephyr Community Community Forum	Encouraged interactivity through exchange of business ideas and created a knowledge sharing organization environment.
elipva Zephyr Portal Integration to 3rd Party Applications- Web Mail Client, Oracle Financial, Fuji Xerox Document WorkBench	Maximized ROI through protecting existing investments and increased efficiency of existing systems. Scaled to meet future demands for integration and extensions without the need to reinvent.
Auto Sign On	Brought convenience of one-time, single login for accessed to multiple applications. Eliminated the need to remember multiple IDs and passwords.
Personalised workspaces and "Dashboard"	Created new user experience with personalization tool and self-service preference configuration- Simple drag-and-drop, re-size, clipper function, colour schemes and skins.
elipva Zephyr Employee Self-Service E-Resource Booking	Improved efficiency and visibility to internal resource bookings, maximized use of assets and resource allocation
elipva Zephyr Framework Access Control and User Management	Increased security and control with proper definition of multiples roles for multiple users. Ensured accurate approval workflow with authorization and alert mechanism.

Benefits – Employee Satisfaction Resulted in Better Productivity and Performance

Providing the client employees with collaborative tools was an initiative that resulted in tremendous improvement in employee productivity and their performance. Collaboration promoted knowledge sharing and transfer that proved useful in staying competitive and updated with the latest life sciences happenings.



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